

CPS ENERGY SAVERS

New Program Provides Step-By-Step Approach to Saving Energy and Money

You can take the first step to lowering your energy bill this summer by discovering your home's wasted energy through an energy efficiency check-up. You can receive either a small rebate by doing your own home audit or have a professional audit performed for a minimal cost through the new CPS Energy Savers program.



Energy Connection

The CPS Energy Savers program gives you the following options:

FREE DO-IT-YOURSELF CHECK-UP

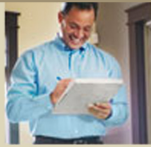
Take a free home energy evaluation online and get a \$5 credit.



Online home energy evaluation – This online energy survey can be completed by the homeowner and will provide them with a free home energy report. For a limited time, CPS Energy is offering a \$5 credit on utility bills for individuals taking advantage of this audit.

PROFESSIONAL WALK-THROUGH

Get an evaluation of your home energy use with a professional walk-through.



Home energy evaluation – For a \$25 fee (valued at \$200), a trained energy professional will perform a home walkthrough and evaluation. Included in this report is a prioritized list of recommendations and information for finding a contractor, rebates and financing options.

COMPLETE ENERGY EVALUATION

Save big and improve your home's performance with a complete home energy evaluation.



Whole home energy evaluation – For a \$95 fee (valued at \$600), a comprehensive home assessment will be performed by a specially trained and certified energy professional using diagnostic equipment to test and evaluate a home's health, safety and energy performance. Included in this report is a detailed energy consumption analysis, a customized plan for energy efficiency upgrades and information about finding a contractor, rebates and financing incentives.

Early Adopter Home Package Rebate

The first 300 residents to complete energy efficiency measures — including testing/repairing duct system, adding/increasing attic insulation, and upgrading the central A/C unit —

can qualify for existing CPS Energy rebates plus a \$1,250 incentive available through City of San Antonio (COSA) stimulus funding.

Solar Option

The first 50 residents who install the Home Package in addition

to solar measures will receive a \$2,500 incentive through COSA stimulus funding.

Anyone interested in learning more about the program can visit CPSEnergySavers.com or contact Carla De La Chapa at (210) 353-2090.

Esta información está disponible en español. Llame al 353.2222.

THEFT OF ENERGY...

Help CPS Energy Crack Down on Theft of Service

CPS Energy is asking your help to stop thieves from stealing electricity and natural gas. Theft of service can be deadly and costs ratepayers more than half a million a year.

Here are some signs that could indicate theft of service:

- A non-uniformed person appearing to work on a meter or digging near underground pipelines or power lines.
- Loose wiring or objects connected to or near the meter.
- Flexible tubing, even a garden hose, always near the meter.



You can help us by reporting any suspicious activity or known theft of service to **(210) 353-HOTT (4688)**.



CPS ENERGY ALERT

Be Notified of Power Emergencies With CPS Energy Alert

You may not be able to control Mother Nature. However, wouldn't it be nice to get a call or email when Mother Nature is expected to knock out power to your home or business?

CPS Energy will call, text or email you when a major power outage is expected to affect a large part of our service area. If you haven't customized your emergency information, a CPS Energy Alert will be sent to the phone and email address currently listed on your CPS Energy account. However, if you would prefer to get

an Alert notification sent to a different number or address – such as a mobile phone or work email address – you can update your Alert preferences through Manage My Account on cpsenergy.com. It only takes a few minutes. Should you elect to receive a text message as part of your preferences, keep in mind that provider charges may apply.

If a CPS Energy Alert is sent during a major storm or statewide power emergency, you likely will receive it by email or text faster

than by phone. If you do not wish to receive a CPS Energy Alert at all, you can opt out of the system.

You can enroll today in Manage My Account to set or create your Alert preferences. Instructions can be found at cpsenergy.com/Services/Alert/.

If you are not a Manage My Account user or you prefer to speak with a CPS Energy representative by phone to update your Alert contact information, call (210) 353-2255.