



# AGENDA

## CITIZENS ADVISORY COMMITTEE (CAC)

WEDNESDAY, APRIL 14, 2021

*Mission: To Support CPS Energy's essential elements of success by acting as an interface between CPS Energy and its customers; to help tell the CPS Energy story often and well; to understand performance measures and to challenge CPS Energy to "think outside the box."*

*Vision: The vision of the CAC is to partner and to work with CPS Energy to be the best value for electric power and natural gas in the service area without compromising our quality of life while fostering an image of competence. The CAC will be a trusted interface in facilitating two-way communication between CPS Energy and its customers.*

### CPS Energy Safety Tailboard

#### Agenda items

11:30 a.m. - 11:35 a.m.	<b>CALL MEETING TO ORDER, INVOCATION, PLEDGE OF ALLEGIANCE, ATTENDANCE ROLL CALL</b>	Luisa Casso, Chair, CPS Energy Citizens Advisory Committee
11:35 a.m. - 11:40 a.m.	<b>REVIEW AND APPROVAL OF MEETING MINUTES - MARCH 10, 2021.</b>	Luisa Casso, Chair, CPS Energy Citizens Advisory Committee
11:40 a.m. - 11:45 a.m.	<b>WINTER STORM URI UPDATE FOLLOW-UP FROM MARCH 10, 2021</b>	John Leal, Director, Local Government Relations
11:45 p.m. - 12:10 p.m.	<b>CYBER SECURITY UPDATE</b>	Shanna Ramirez, Vice President, Integrated Security Brandon Pixley, Director, Threat Intel & Security Awareness
12:10 p.m. - 12:30 p.m.	<b>RAC UPDATE</b>	Rudy Garza, Chief Customer Engagement Officer
12:30 p.m. - 12:35 p.m.	<b>STAFF UPDATE</b>	John Leal, Director, Local Government Relations
12:35 p.m. - 12:45 p.m.	<b>CITIZENS ADVISORY COMMITTEE ROUNDTABLE</b>	Luisa Casso, Chair CPS Energy Citizens Advisory Committee
12:45 p.m.	<b>ADJOURN</b>	Luisa Casso, Chair, CPS Energy Citizens Advisory Committee

#### Additional information

Next CAC meeting will be Wednesday, May 12, 2021 @ 11:30 a.m.

Next Board of Trustees meeting will be Monday, April 26, 2021 @ 1 p.m.