Community Input Committee (CIC)
Subcommittee Report
Customer Relations and Communications

EXECUTIVE SUMMARY AND CHAIR REPORT FROM THE SEPTEMBER 10, 2025, MEETING
PREPARED ON BEHALF OF COMMITTEE CHAIR, MR. RICHARD FARIAS
FOR REPORT AT THE SEPTEMBER 29, 2025, BOARD OF TRUSTEES MEETING

The Committee received a presentation on CPS Energy's preliminary public engagement strategy for refreshing the Vision 2027 Generation Plan:

A. Stakeholder Approach
- Core values: Connecting, Listening, Engaging, Serving.
- How CPS Energy stays connected and seeks feedback from the community.

B. Engagement Evolution
- Past community engagement highlights from previous generation plans.
- Best practices and continuous improvement.

C. Generation Plan
- Explanation and history of the Vision 2027 Generation Plan.
- How CPS Energy has executed to the Vision 2027 Generation Plan.
- Current state of the world and drivers for refreshing the Vision 2027 Generation Plan.
- How the Vision 2027 Generation Plan fits strategically into enterprise goals.

D. Engagement Overview
- Discussion of the objectives and strategies of the engagement plan to meet the desires and needs of customers and stakeholders.

E. Stakeholders
- Overview and discussion on various stakeholders that CPS Energy plans to engage, including but not limited to customers, employees, media, elected officials, and community organizations.

F. Draft Timeline and Communications and Outreach Opportunities
- Discussion on a draft timeline for listening to and engaging with the community to support and inform potential Board of Trustees action by the end of the year.

Subcommittee members sought to gain a better understanding of the stakeholders CPS Energy engages with and the potential impact of community-wide initiatives on the engagement timeline. Discussion occurred about the importance of communicating why the generation plan is meaningful to each stakeholder and members offered helpful input on how to clearly communicate the impact to the community.

This report has been distributed to all members of the Community Input Committee.

The next Customer Relations and Communications Subcommittee meeting is on November 12, 2025.