



MINUTES

Citizens Advisory Committee

June 12, 2019 | 11: 30 a.m.

In Attendance

| Member of CAC | Present | Absent |
|-------------------------|---------|--------|
| Luisa Casso | ✓ | |
| Michelle Lugalía-Hollon | ✓ | |
| Diana Aguirre Martinez | ✓ | |
| George Britton | ✓ | |
| Andy Castillo | ✓ | |
| Al Rodriguez | ✓ | |
| Roger Plasse | ✓ | |
| Robert Romeo - Chairman | | ✓ |
| Joe Yakubik | | ✓ |
| Allie Watters | ✓ | |
| Klaus Weiswurm | | ✓ |
| David Walter | ✓ | |
| Mary Dennis | ✓ | |
| Bill Day | ✓ | |

Also Present were:

| | | |
|-------------------|----------------|-------------------|
| John Leal | Kara Hill | Lynda Rodriguez |
| Roland Hinojosa | Velma Corona | Carolyn Shellman |
| Kathy Garcia | Rudy Garza | Jonathan Tijerina |
| Melissa Sorola | Andrew Higgins | Chad Johnston |
| Anna Marie Rangel | Shawn Cobb | |

CALL MEETING TO ORDER, INVOCATION AND PLEDGE OF ALLEGIANCE

David Walter called meeting to order at 11:40 a.m.

Mary Dennis presented an opening prayer and the pledge of allegiance.

APPROVAL OF MINUTES

The minutes of the CAC meeting held on May 8, 2019 were approved as read.

Motion: Diana A. Martinez; seconded by Mary Dennis

STORM AND RESTORATION

Rudy Garza, Senior VP, Distribution Services & Operations gave an overview on the storm and restoration of June 6-9, 2019.

- Storm Highlights
 - June 6, 2019 thunderstorms rolled across the CPS Energy system.
 - 3440 lightning strikes recorded between 3:30 p.m. and 7:30 p.m.
 - 2,908 Outages affecting
 - 175 Distribution Circuit Operations
 - 6 Transmission Line Operation
- Storm Story
 - Debris in our infrastructure
 - 870 Wire down orders
 - 473 tree trimming orders
 - Customer Meter damage
- Employee Restoration Response
 - Average r restoration time – 6hrs.
 - More than 350 employees worked over 700 shifts
 - Over 50 contractor crews
 - Austin
 - New Braunfels
 - Valley
- Total Restoration – 72 hrs.

COMMUNICATION SKILLS WORK SESSION

Jonathan Tijerina, Senior Director, Corporate Communications, Marketing and Smart City Outreach & Melissa Sorola, Director, Corporate Communications gave a work session on Communications Skills.

- Communications is Changing
 - Communications Team uses digital and traditional outlets to share CPS Energy information and updates
- Media Relations
 - Communications Team proactively seeks positive news placement and is prepared to address reactive situations to protect our brand.
- Key Topics
 - Simple Summer Savings
 - CAAP/Non-attainment
 - Flex Path

STAFF UPDATE

John Leal, Director, Local Government Relations gave following updates:

- New City Council members will be sworn into office on June 19th
- San Antonio Hispanic Chamber will have a reception honoring our new City Council on June 20th.
- Board of Trustees meeting will be on June 20, 2019 at 3:00 p.m.

CITIZENS ADVISORY COMMITTEE ROUNDTABLE

David Walter, Chairman obtain comments from the committee.

ADJOURNMENT

There being no further business to come before the committee the meeting was adjourned at 1:03 p.m.

Motion: Mary Dennis; seconded by George Britton

Key Dates to Remember, Board of Trustee and Public meeting attendance

DATES TO REMEMBER:

- Board of Trustee meeting, Monday, July 29, 2019 @ 1:00 p.m.
- CAC meeting, Wednesday, July 10, 2019.