

October 24, 2023

## Dear Valued Customer:

On behalf of CPS Energy, the Substation Engineering project team and I would like to update you on the Midtown Substation Project, which our Board of Trustees approved during their October 31, 2021, meeting. This project improves the electric service reliability to homes and businesses in your area.

In the community update letter dated July 18, 2023, we communicated that we anticipated beginning transmission line work in late October and completing it in late November 2023. We can confirm the transmission line work will begin the week of October 30, 2023, and should be completed by November 17, 2023. We do not expect power outages related to the work performed during this time.

Here is an update on the Midtown Substation Project schedule. Design and engineering continue to progress. There have been additional design updates that impact the schedule. Construction work previously targeted to begin in December of 2023 is planned to start in March of 2024 and finish in April of 2025. Information about the project and previous communications are available at cpsenergy.com/infrastructure under Substation Projects – Midtown Substation.

We value you as our customer, and we work every day to serve you and our community. We will continue to keep you informed as this project progresses through its different phases to its overall completion.

Sincerely,

Basileo D. Rocha III, P.E.

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