



January 3, 2023

Re: Chavaneaux to Palo Alto Rebuild Project

Dear CPS Energy Customer:

Thank you for allowing us to serve your energy needs. We are reaching out to inform you about an upcoming project to enhance our infrastructure and support electric reliability in your neighborhood.

Our contractor for this project, North Houston Pole Line, will replace transmission line foundations, towers, and wires between our Chavaneaux and Palo Alto substations. Work is scheduled to start on January 17, 2023, with an expected project duration of approximately five (5) months. We do not anticipate construction-related power outages while the work is being performed.

All transmission lines and structures associated with this project, including towers and foundations, are located within our easements or public street rights-of-way. The enclosed brochure contains a detailed project description and a map that illustrates the route of the existing transmission line.

If you have any questions about this important project, you may contact me at 210-353-2041 or by email at DLRalston@cpsenergy.com. Information about the Chavaneaux to Palo Alto Transmission Rebuild Project is also available on our website at cpsenergy.com/infrastructure.

We value you as our customer, and we work hard every day to serve you and our community. Thank you for your patience and understanding while we complete this infrastructure improvement project.

Sincerely,

Darcy Ralston
Project Manager