

FREQUENTLY ASKED QUESTIONS

NATURAL GAS EXCESS FLOW VALVE

WHAT IS THE BENEFIT OF AN EXCESS FLOW VALVE (EFV)?

EFVs are designed to automatically stop the flow of natural gas from a broken service line. Stopping the flow of natural gas from a broken service line significantly reduces the risk of a natural gas incident that could result in personal injury and/or property damage.

WHY IS CPS ENERGY INSTALLING EFVs?

EFVs have become part of our standard equipment for applicable new construction. While recent natural gas regulations require CPS Energy to notify existing qualifying customers of their right to request installation of this device, we have proactively chosen to perform this installation on all qualifying service lines through a multi-year program.

WHAT LINES QUALIFY FOR THE EXPANDED INSTALLATION PROGRAM?

Multifamily residences, small commercial customers, and certain single family residences located within specific portions of our service territory, and whose gas usage does not exceed 1,000 standard cubic feet per hour. *(This applies to less than two-percent of our natural gas residential and commercial customers.)*

WILL THE INSTALLATION COME WITH A COST TO ME?

No. The installation cost is estimated to be approximately \$3,500, but CPS Energy has chosen to absorb the cost to install and maintain the device.

HOW LONG WILL IT TAKE TO FINISH THE INSTALLATION PROGRAM?

This project will be a multi-year effort. We will contact customers as deployment nears their neighborhood to schedule a mutually agreeable date for installation.

WILL MY NATURAL GAS BILL GO UP BECAUSE OF THIS FEATURE?

No. This installation program is at no extra cost to customers that meet the evaluation criteria.

More information: <https://cpsenergy.com/efv>