



AGENDA

CITIZENS ADVISORY COMMITTEE (CAC)

WEDNESDAY, NOVEMBER 10, 2021

Mission: *To Support CPS Energy's essential elements of success by acting as an interface between CPS Energy and its customers; to help tell the CPS Energy story often and well; to understand performance measures and to challenge CPS Energy to "think outside the box."*

Vision: *The vision of the CAC is to partner and to work with CPS Energy to be the best value for electric power and natural gas in the service area without compromising our quality of life while fostering an image of competence. The CAC will be a trusted interface in facilitating two-way communication between CPS Energy and its customers.*

Agenda items

11:00 a.m. – 11:05 a.m.	CALL MEETING TO ORDER, INVOCATION, PLEDGE OF ALLEGIANCE, ATTENDANCE ROLL CALL AND SAFETY MESSAGE	Luisa Casso, Chair
11:05 a.m. – 11:10 a.m.	REVIEW AND APPROVAL OF MEETING MINUTES – OCTOBER 13, 2021	Luisa Casso, Chair
11:10 a.m. – 11:30 a.m.	LEADERSHIP TRANSITION & PATH FORWARD	Rudy Garza, Interim President & CEO
11:30 a.m. – 11:55 p.m.	WINTER PREPAREDNESS UPDATE	Frank Almaraz, Chief Energy Supply & Sustainability Officer Paul Barham, Chief Grid Optimization & Resiliency Officer
11:55 p.m. – 12:15 p.m.	ENGAGEMENT & FEEDBACK UPDATE	Kelly Kuhle, Director Marketing and Unity Puente, Manager Executive Brand & Stakeholder Engagement
12:15 p.m. – 12:35 p.m.	PRE-RATE INCREASE CONSIDERATION UPDATE	Cory Kuchinsky, Chief Financial Officer & Treasurer
12:35 p.m. – 12:55 p.m.	COMMITTEE ROUNDTABLE	Luisa Casso, Chair
12:55 p.m. – 1:00 p.m.	STAFF UPDATE (if time permitting or written update provided post-meeting)	Julia Carrillo Haynes, Manager Local Government Relations
1:00 p.m.	ADJOURN	Luisa Casso, Chair

Additional information

Next CAC meeting will be Wednesday, December 8, 2021 @ 11:00 a.m.

Next Regular Board of Trustees meeting will be Monday, November 15, 2021 @ 1:00 p.m.