

Questions about your bill? Want to pay your bill at a time that's convenient for you?
 Try our online services at www.cpsenergy.com Comments? Talk to us at feedback@cpsenergy.com



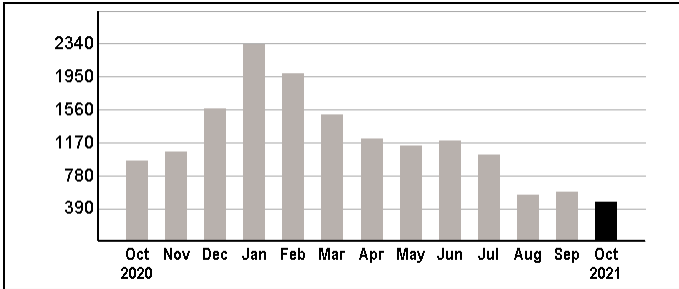
Statement of Account



Billing Date: 10/20/21
 Customer Number: [REDACTED]

Balance Due
 On or Before Nov 05, 2021 Pay **\$58.35**
 After Nov 05, 2021 Pay **\$59.16**

YOUR ELECTRICITY USE (kWh)



BILLING SUMMARY

(see reverse for detail)

Previous Bill 09/21/2021	\$66.16
Payments/Adjustments Thank You	<u>-\$66.16</u>
Balance	\$0.00
Current Electricity Charge	<u>\$58.35</u>
Total Current Energy Charge	\$58.35
Total Account Balance	\$58.35

ACCOUNT COMPARISON SUMMARY

E L E C T R I C		Current Month	Previous Month	Last Year
	Days on Bill	31	31	29
	kWh Used	463	582	951
	Avg. kWh/Day	14.9	18.8	32.8
	Cost per Day	\$1.88	\$2.13	\$3.45

We're committed to protecting the privacy of the information we collect from you. We keep your personal information strictly confidential. We only release information if approved by you or required by law. If you have questions regarding our privacy policy, visit cpsenergy.com/privacypolicy.

Pay Online www.cpsenergy.com
Pay-By-Phone 1-855-290-7615
Customer Service (210) 353-3333
Gas or Electric Trouble (210) 353-4357
"Se Habla Español"

If you or someone you know needs assistance with your energy bill, we are here to help. We connect customers to payment assistance resources. Payment plans are available and customers current on their payment plans won't be disconnected. Call our Customer Service number above to speak with an Energy Advisor.
 Si usted o alguien que conoce necesita ayuda con su factura, estamos aquí para ayudarlo. Conectamos clientes con recursos de asistencia. Planes de pago están disponibles y los clientes que están al día con sus planes de pago no serán desconectados. Llame a nuestro número de Customer Service.

DETACH HERE

PLEASE PRESENT BOTH PORTIONS IF PAYING IN PERSON

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DETACH HERE

CPS Energy

Customer Service (210) 353-3333

Help your neighbors in need of utility assistance.

Enclosed donation for REAP, Inc. \$

Check here if your address or phone number has changed. **Make changes on the reverse side.**

CUSTOMER NUMBER



Balance Due

On or Before Nov 05, 2021 Pay **\$58.35**
 After Nov 05, 2021 Pay **\$59.16**

Total Amount Enclosed \$

DO NOT WRITE BELOW THIS LINE

1 [REDACTED] 0 000000000000 0000000005916 0000000005835 01 9 0



CPS ENERGY
 PO BOX 2678
 SAN ANTONIO TX 78289-0001



CPS Energy

PO Box 2678, San Antonio, Texas 78289-0001

Customer Service

(210) 353-3333

Gas or Electric Trouble

(210) 353-4357

"Se Habla Español"

PN: 2

Customer Number: [REDACTED]

900004848685

Previous Bill \$66.16

Payments & Adjustments

Payment 09/29/21 -\$66.16

Subtotal **-\$66.16**

Balance **\$0.00**

Electric

Residential All Electric

Service Availability Charge \$8.75

Energy Charge 463 kWh x \$0.0691 \$31.99

Fuel Adjustment 463 kWh x \$0.02568 \$11.89

Regulatory Adj 463 kWh x \$0.01236 \$5.72

Total Electric Bill (Non-Taxable) **\$58.35**

***** WINTER SAFETY TIPS *****

If you smell natural gas: Evacuate building or area to a safe distance and call CPS Energy's 24-hour emergency number (210) 353-HELP (353-4357).

DO NOT turn on or off any electrical switches.

DO NOT ring doorbells or use telephones.

DO NOT light matches, cigarettes, etc.

DO NOT start automobiles or other engines.

Meter Read Detail (Read=R) (Estimated=E)

Electric Meter	Previous	Current	Consumption
[REDACTED] (R-10/18/2021)	47911	48374	463

Your next scheduled meter read date is Nov 16, 2021 or Nov 17, 2021

Billing Period Sep 18, 2021 - Oct 18, 2021

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My New Mailing Address / Phone Number
