



## Questions from Rate Advisory Committee Meetings

### Consolidated Working Groups

**Question asked by:** Reed Williams

**Date question asked:** September 23, 2021

**Date question answered:** October 18, 2021

**Question:** In outside services, there are a couple of categories that are increasing

General Miscellaneous

Consultants & Professional

**Answer:**

The primary drivers for outside services increasing are:

- Technology
  - Digital ERP Transformation (Replacement of core system, over 20 years old)
  - Data Center Transformation (V-Block)
  - Alamo Area Regional Radio System
- Community Emergency Preparedness (CEP):
  - Communication Initiatives
  - Generation Plants Freeze Protection (-10F; 30mph)
  - Plant Performance/Reliability Improvements (specific to CEP)
- Reliability/Resiliency:
  - Generation Plants Maintenance & Overhauls
  - Gas System Maintenance (Leak Survey/Repair & Corrosion Control)