

## Questions from Rate Advisory Committee Meetings



(CPS Energy & Industry)

**Question asked by:** Eloisa – Portillo-Morales

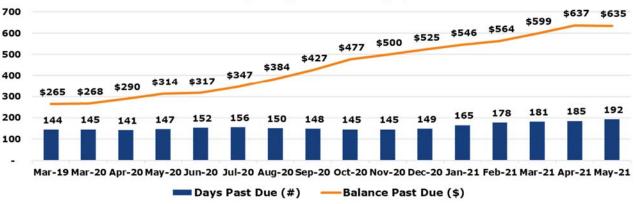
Date question asked: June 10, 2021

**<u>Date question answered:</u>** October 18, 2021

**Question:** On the past due balances, the slide only went back to March of 2020 when the pandemic started, In April 2020 there was a 14 ½ unemployment rate. What is the trend prior to the pandemic

**Answer:** The trend in March 2019 was very similar to March 2020. The average balance due was \$265 with an average age of 144 days. We have updated the chart to show this data point.





Prepared By: CPS Energy Customer & Stakeholder Engagement Team Updated: October 19, 2021

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