

1 your comment about social responsibility.

2 In this very difficult time of COVID and
3 all of the pressures that go along with the pressures on
4 the economy, we -- it may -- it may be challenging to
5 see, but we are really trying to find ways to make the
6 transition occur.

7 And we do not disagree with your comment
8 about making the environment a priority and getting to
9 net zero emissions. It is just challenging to figure
10 out how to do that and make it affordable.

11 I will generally tell you, even from the
12 standpoint of the STEP program: It is wonderful to
13 think about increasing it threefold, maybe even tenfold.
14 But the way that program works, it is -- there are bill
15 impacts, not just to -- not just to one segment of our
16 community but all segments of our community.

17 For the -- for our customers most in
18 need, we have as many programs as we can. We're calling
19 them and helping them, but we have to think about it in
20 balance.

21 All that said, again, we are very pleased
22 and a -- appreciative that you agreed to continue to
23 talk to us. We are very appreciative that you're
24 talking to us tonight.

25 And -- and we want to listen, and we want