



# ***COST SAVINGS: WIRELESS MANAGEMENT & CONTRACTS***

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*Informational Update*

# OBJECTIVES & TAKEAWAYS



- **KNOWLEDGE OF CELLULAR WIRELESS MANAGEMENT PRACTICES**
- **UNDERSTAND SAVINGS FROM NEWLY NEGOTIATED CELLULAR WIRELESS SERVICE RATES**

# AGENDA



- **WIRELESS CARRIER PARTNERSHIP**
- **WIRELESS MANAGEMENT**
- **COST SAVINGS**

# CARRIER PARTNERSHIPS



To stay connected with our employees & customers in different capacities, we partner with our carriers for cellular wireless equipment like smartphones, tablets, in-building connectivity solutions, etc.



*CPS Energy  
Customer Call Center*



*CPS Energy crews dispatched to Texas Gulf Coast  
to assist in storm restoration after Hurricane Harvey*



**Cellular devices are critical tools for employees to work safely & serve our customers**

# MANAGEMENT APPROACH



## Cellular Wireless Devices & Services Optimization Approach

- Standardize Devices
- Review & Audit Device & Service Needs
- Reduce Redundant Devices (MiFi)
- Enhance Security
- Optimize Contract
  - Priority network access during emergency & disaster situations
  - Best value data, voice & text
  - Dedicated 24/7/365 support

**Our multifactor approach to optimization includes:  
security, standardization, proactive management &  
contract management**

# BENEFITS & COST SAVINGS



- Upgrade devices with enhanced capabilities
- Multiple partners to meet needs:
  - Coverage
  - Network expansion
  - Priority
  - Security
  - Safety
  - Best value price point
- New rate plan effective November 2019

Cost Savings (\$ in Thousands)	
FY 2020	\$ 58
FY 2021	\$ 240
FY 2022-2023	\$ 480
<b>TOTAL</b>	<b>\$ 778</b>

**Total O&M Savings: \$778,000**



***Thank You***



# ***Appendix***



# GLOSSARY / DEFINITIONS



Acronym or Word	Definition	Acronym or Word	Definition
MiFi	Mobile Wi-Fi Hotspot		