



CORPORATE FACT SHEET

LEADER IN THE INDUSTRY

- ▶ AA+ credit rating
- ▶ Industry leading electric service reliability
- ▶ Among the lowest rates of the top 10 largest U.S. cities

DIVERSIFIED GENERATION

- ▶ #1 in Texas for solar generation
- ▶ 6th in the nation for annual installed solar power
- ▶ 500 MW utility-scale solar, with an additional 50 MW planned for 2018
- ▶ Among the largest municipal wind buyers in the nation with 1,059 MW of wind capacity
- ▶ Among the first in the country to offer leased rooftop and community solar programs

ACCOMPLISHMENTS

- ▶ Named "Customer Champion" in the South Region of the U.S. (2017)
- ▶ Named Public Power Utility of Year (2017)
- ▶ 522 MW reduced through Save for Tomorrow Energy Plan since 2009
- ▶ More than 7,500 MW of diverse, reliable generation capacity
- ▶ Top five in overall customer satisfaction among large southern utilities in 2016
- ▶ Top brand in electric reliability 2016
- ▶ Most trusted brand in U.S. southern region (2017)
- ▶ Service provider to Joint Base San Antonio, the Department of Defense's largest joint base with three installations
- ▶ Recognized as Environmental Champion (2017, 2018)

THE NUMBERS

- 821,675** electric customers
- 347,400** gas customers
- \$10.9B** in assets
- \$2.5B** in revenues
- \$1.1B** total annual economic benefit created through New Energy Economy (NEE) initiative
- 3,100** employees
- \$6.9B** return on investment to City of San Antonio since 1942
- 3.3M** customer calls annually (FY18)
- 850K** customers served at four walk-in centers (FY18)
- 675** NEE jobs created

THE NUMBERS

- \$2.6M** invested in education since 1992
- 21,873** homes improved through Casa Verde Weatherization Program
- 52,300** customers enrolled in Affordability Discount program
- \$1.3M** employee donations to United Way in 2017
- 21,200** employee and family volunteer hours at local nonprofits and charities in 2017
- \$862,200** in scholarships awarded

CPS Energy is the largest municipally-owned, vertically integrated electric and natural gas company in the United States, providing competitively-priced power through a diverse generation portfolio to the Greater San Antonio area.