



# Interim President & CEO's Report for February 28, 2022 Board of Trustees Meeting

*Connecting. Listening. Engaging. Serving.*

**Rudy Garza**  
*Interim President & CEO*

# AGENDA



- **COMMERCIAL PAPER (CP) REFUNDING TRANSACTION PRICING RESULTS**
- **WINTER STORM LANDON AFTER ACTION REPORT**
- **SUPPLY CHAIN UPDATE**
- **EMPLOYEE RECOGNITION**

# CP REFUNDING TRANSACTION PRICING RESULTS



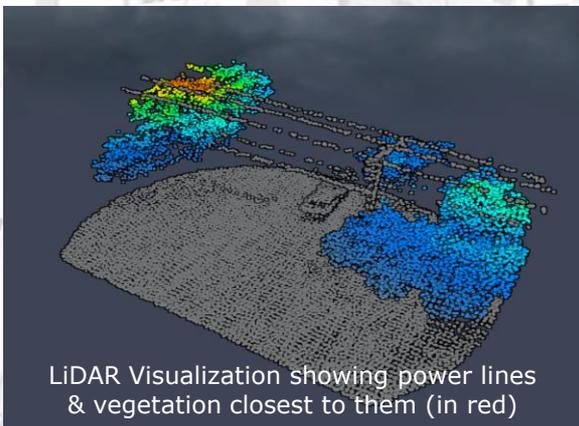
- **This was a strong demonstration of confidence in our credit strength by the financial community.**
- **58 different investors participated, more than double the typical participation.**
- **This transaction supports the funding of our approved Capital Plan.**

**Our debt was in such high demand that we were able to sell at a significant premium that reduced our total outstanding debt by \$50M & achieved interest savings of nearly \$5M!**

# WINTER STORM LANDON AFTER ACTION REPORT

## OPPORTUNITIES

- We are increasing our Vegetation Management budget by 70%.
- We will use manual & drone inspections & data analysis to identify trouble spots.
- Four neighborhoods were impacted with outages ranging from five to 24 hours. Tree-trimming is already initiated for these areas:



Location	Customers Impacted	Longest outage	Cause
Steubing Ranch	~3,200	Over 15 hours	Ice/trees
Elm Creek	~400	96 customer for 5+ hours	Ice/trees
Forum/Universal City	~1,000	~310 customers for 23 hours	Ice/trees
US90/1604 (Luckey Ranch)	~175	8+ hours over two days	Transformer failure/ice

# WINTER STORM LANDON AFTER ACTION REPORT

## ONGOING COLLABORATION

- Continued collaborative work
  - Bill inserts (pictured)
  - Tree trimming safety
- Ongoing bilingual efforts to encourage customers to be prepared & sign up for Energy Alerts.
  - VIA bus cards (pictured)
  - Radio – started Feb. 14
  - Print – SAEN, Conexon, La Prensa, & the SA Observer

**BE PREPARED FOR WINTER WEATHER**

**Prepare for Winter Weather Events**

- Make a family emergency plan
- If you have medical equipment that requires electricity or other power, make sure you have a backup plan for power outages.
- Sign up for local alerts as well as warnings and monitor local news.
- Follow local government and utilities on social media.
- Prepare a kit stocked with food, water and other emergency supplies.
- Install battery covered carbon monoxide detectors and smoke detectors.
- Wrap/insulate pipes that run outside or under a house to protect against cracks due to freezing water.
- Get trained on specific needs your family may have.

**During a Winter Weather Event**

- Stay indoors and off the roads.
- Monitor available communication channels.

**After a Weather Event**

- Continue to monitor communication channels for current news and alerts.
- Only drive if necessary to keep the roads clear for emergency crews.
- Check your home for damage when it is safe to do so.

The following resources and informational web sites can help you prepare for, respond to, and recover from winter storms.	Hotline
Emergency	Dial 9-1-1
City of San Antonio Services	Dial 214 or visit <a href="http://www.itsaonline.net/gov">www.itsaonline.net/gov</a>
City of San Antonio Emergency Preparedness	Visit <a href="http://www.sanantonio.gov">www.sanantonio.gov</a>
Bexar County Office of Emergency Management	Visit <a href="http://www.bexar.org/912/emergency-management">www.bexar.org/912/emergency-management</a>
Community Assistance	Call 214 or visit <a href="http://www2.casa.org">www2.casa.org</a>
CPS Energy Winter Preparation & Safety Tips	Visit <a href="http://www.cpsenergy.com/prepare">www.cpsenergy.com/prepare</a>
View/Report Electric Outages online	Visit <a href="http://www.cpsenergy.com/outagecenter">www.cpsenergy.com/outagecenter</a>
Report Outages: Overhead Power Lines, or Natural Gas Issues	Call 214-353-4633 (P. 4633)
SAWS: Be Ready for Freezing Weather: online resources	Visit <a href="http://www.saws.org/be-ready">www.saws.org/be-ready</a>
Report and View Water Outages	Call 214-354-7207 or visit <a href="http://www.saws.org/water-outage-map">www.saws.org/water-outage-map</a>
Traffic Conditions	Visit <a href="http://www.tdtd.gov/traffic-sat">www.tdtd.gov/traffic-sat</a>
Weather Conditions	Visit <a href="http://weather.gov/sanantonio">weather.gov/sanantonio</a>
Federal Emergency Management Agency	American Red Cross
<a href="http://www.fema.gov/prepare-ready-weather-weather">www.fema.gov/prepare-ready-weather-weather</a>	<a href="http://www.redcross.org/prepare-prepare-for-emergencies/">www.redcross.org/prepare-prepare-for-emergencies/</a>
<a href="http://www.fema.gov/prepare-ready-weather-weather">www.fema.gov/prepare-ready-weather-weather</a>	<a href="http://www.redcross.org/prepare-prepare-for-emergencies/">www.redcross.org/prepare-prepare-for-emergencies/</a>
RedCross	Center for Disease Control and Prevention
<a href="http://ready.gov/winter-weather">ready.gov/winter-weather</a>	<a href="http://cdc.gov/diseases/winter">cdc.gov/diseases/winter</a>

Be sure CPS Energy and SAWS have your current contact information on file.

**PREPÁRESE PARA EL CLIMA INVERNAL**

**Prepárate para los eventos meteorológicos invernales**

- Haz un plan de emergencia familiar
- Si tienes equipo médico que requiera electricidad o medicación, asegúrate de tener un plan de respaldo para cuando no tengas acceso a la electricidad.
- Suscríbete a las alertas y avisos locales y mira las noticias locales.
- Sigue al gobierno local y a los servicios públicos en las redes sociales.
- Prepara un kit con alimentos, agua y otros suministros de emergencia.
- Instala detectores de monóxido de carbono y detectores de humo que funcionen con baterías.
- Envuélvelas las tuberías que pasan por el exterior o por debajo de la casa para protegerlas de las gélidas ráfagas o la congelación del agua.
- Capacítate sobre las necesidades específicas que pueda tener tu familia.

**Durante un evento meteorológico invernal**

- Permanece en el interior y fuera de las carreteras.

**Después de un evento meteorológico invernal**

- Sigue monitoreando las canales de comunicación para obtener las últimas y correctas noticias.
- Considera si es necesario, para monitorear las condiciones de salud de los miembros de tu familia.
- Revisa en caso en base de datos cuando sea seguro hacerlo.

Los siguientes recursos y sitios de información pueden ayudarte a prepararte, responder y recuperarte de las tormentas invernales.	Número de Teléfono
Emergency	Marque 9-1-1
Ciudad de San Antonio	Marque 214 o visite <a href="http://www.itsaonline.net/gov">www.itsaonline.net/gov</a>
Preparación para emergencias de la ciudad de San Antonio	<a href="http://www.sanantonio.gov">www.sanantonio.gov</a>
Oficina de Manejo de Emergencias del Condado de Bexar	Visite <a href="http://www.bexar.org/912/emergency-management">www.bexar.org/912/emergency-management</a>
Asistencia comunitaria	Lláme 214 o visite <a href="http://www2.casa.org">www2.casa.org</a>
Consejos de seguridad y preparación para el invierno de CPS Energy	Lláme 214 o visite <a href="http://www.cpsenergy.com/prepare">www.cpsenergy.com/prepare</a>
Reportar y Verificar Problemas de Energía y Gases	Lláme 214-353-4633 (P. 4633)
SAWS: Prepárate para las condiciones meteorológicas invernales	Visite <a href="http://www.saws.org/be-ready">www.saws.org/be-ready</a>
Reportar y Verificar Problemas de Agua	Lláme 214-354-7207 o visite <a href="http://www.saws.org/informe-de-estado-de-agua">www.saws.org/informe-de-estado-de-agua</a>
SAWS: Centro de agua Tiempo de congelación	Lláme 214-354-7207 o visite <a href="http://www.saws.org/informe-de-estado-de-agua">www.saws.org/informe-de-estado-de-agua</a>
Condiciones de tráfico	Visite <a href="http://www.tdtd.gov/traffic-sat">www.tdtd.gov/traffic-sat</a>
Condiciones de clima	Visite <a href="http://weather.gov/sanantonio">weather.gov/sanantonio</a>
Recursos comunitarios	Lláme 214 o visite <a href="http://www2.casa.org">www2.casa.org</a>
Agencia Federal para el Manejo de Emergencias	<a href="http://www.fema.gov/prepare-ready-weather-weather">www.fema.gov/prepare-ready-weather-weather</a>
Red Cross	<a href="http://www.redcross.org/prepare-prepare-for-emergencies/">www.redcross.org/prepare-prepare-for-emergencies/</a>
Centro de Enfermedades y Prevención	<a href="http://cdc.gov/diseases/winter">cdc.gov/diseases/winter</a>

Asignados de que CPS Energy y SAWS tienen la información de contacto actualizado en sus archivos.



# SUPPLY CHAIN UPDATE: LIVING WITH COVID-19 IN 2022

## MATERIAL SUPPLY CONSTRAINTS

- Delivery dates from our suppliers continue to slip.
- Prices continue to escalate.
- Refurbished material lead times are approaching new material lead times.
- Our primary voltage system design differs from average utilities, limiting sharing of items.
- Current state is driven by recovery faster than expected.

Photo of Eastside Storeroom Rack



# FULLY ADAPTED IN 2023

## MEDIUM/LONG-TERM ACTIONS

- **Stock reserves to support Resiliency/Restoration.**
- **Identify alternate materials &/or Suppliers.**
- **Begin stocking refurbished equipment like transformers.**
- **Initiate orders now for emerging long-lead items.**
- **Prepare for higher inventory level & value.**
- **Continue partnering with Operational teams to improve material forecasting & engage our Suppliers in helping us meet replenishment targets.**

**We continue to focus on limiting negative impacts of material shortages to our Customers.**

# EMPLOYEE RECOGNITION – TERESA GREEN



## Manager of Procurement, Procurement Commodities

**Teresa Green** has oversight of all commodities purchasing activity & the management of the inventory at all storerooms. She is part of a team that strives to ensure we successfully obtain stock materials, such as poles, transformers, & cable to meet our customers' needs.

Teresa joined CPS Energy in 1993 as a clerk in the Residential Energy Advisor area, & since then has held various positions across the organization, including: Planner, support of Key Account Managers, part of the team that implemented SAP, & Manager of multiple Warehouses & the Salvage Operation.

# STAY INVOLVED & CONNECTED



## Board of Trustee's Meetings

- Meetings are typically held at 1:00 pm on the last Monday of every month

## Rate Advisory Committee (RAC)

- [cpsenergy.com/rac](https://cpsenergy.com/rac)

## Customer Assistance Programs

- [cpsenergy.com/assistance](https://cpsenergy.com/assistance)

## Rate Information & Bill Estimator

- [cpsenergy.com/newrates](https://cpsenergy.com/newrates)

## Utility Assistance Fairs, ARPA Events, & more

- [cpsenergy.com/events](https://cpsenergy.com/events)

## Social Media



CPSEnergy



Cps\_energy



@Cpsenergy

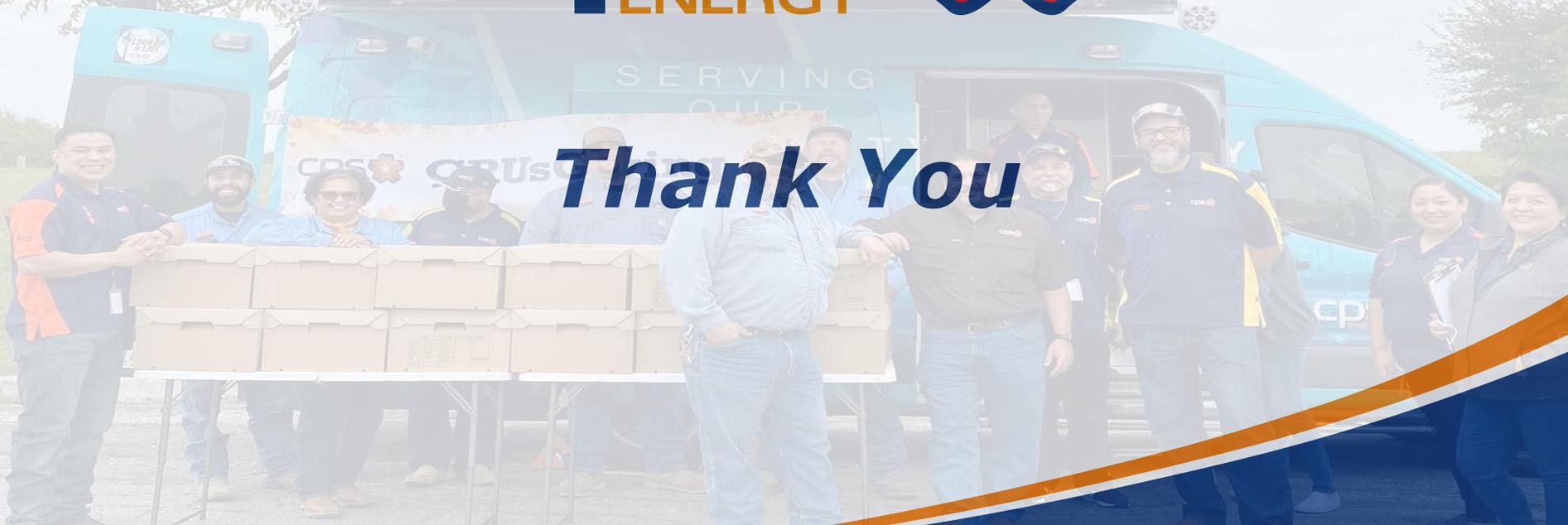


CPS Energy

**To receive communications & alerts via text, phone, or email, make sure to update your information using Manage My Account or call 210-353-2222.**



***Thank You***





# *Appendix*



# GLOSSARY / DEFINITIONS



<b>Acronym or Word</b>	<b>Definition</b>	<b>Acronym or Word</b>	<b>Definition</b>
Light Detection & Ranging (LiDAR)	A method for determining ranges (variable distance) by targeting an object with a laser & measuring the time for the reflected light to return to the receiver.		

