



# Interim President & CEO's Report for July 25, 2022 Board of Trustees Meeting

*Connecting. Listening. Engaging. Serving.*

**Rudy Garza**  
*Interim President & CEO*

# AGENDA

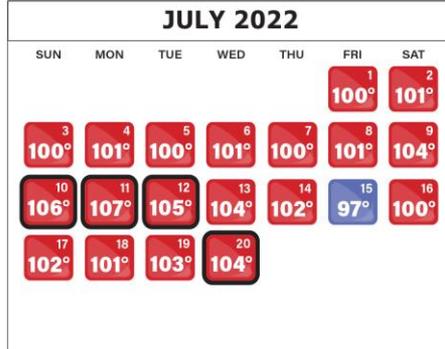
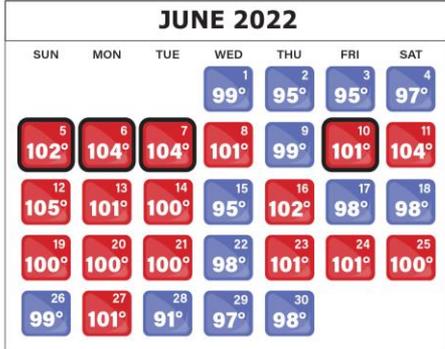


- **RECORD HEAT & DEMAND**
- **BEAT THE HEAT OUTREACH**
- **CONSERVATION / DEMAND RESPONSE EFFORTS**
- **RAC UPDATE**
- **MONTHLY PERFORMANCE UPDATE**
- **EMPLOYEE RECOGNITION**

# RECORD HEAT & DEMAND



## MAXIMUM DAILY TEMPERATURE



- 41 days at or above 100°F
- 13 new daily records
- Hottest May & June on record

Source: National Weather Service (weather.gov) ■ UNDER 100° ■ 100° OR GREATER  RECORD TEMPERATURE

### New Monthly Demand Records

Month	CPS Energy Demand (MW)	ERCOT Demand (MW)
April	4,039	58,484
May	4,813	71,688
June	5,215	76,592
July	<b>5,440</b> <sup>(1)</sup>	<b>79,828</b> <sup>(2)</sup>

- We have set a new all-time record twice in 2022.
- ERCOT has set a new all-time record 11 times in 2022.

<sup>(1)</sup> - Previous record was 5,159 MW on 8/26/2019  
<sup>(2)</sup> - Previous record was 74,820 MW on 8/12/2019

Record high temperatures are resulting in record demand for us & the ERCOT market.

# BEAT THE HEAT OUTREACH

## A STATEWIDE COMMUNITY EFFORT



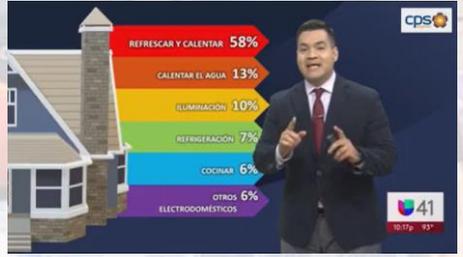
**July 11 - Joint Operational Update from COSA, CPS Energy, SAWS, VIA**

News Releases  
**ERCOT ISSUES WATCH, APPEALING FOR ENERGY CONSERVATION STATEWIDE; CPS ENERGY URGES CUSTOMERS TO CONSERVE ENERGY**  
 July 11, 2022 • Dana C Sotoodeh • 3223 Views • 0 Comments • community, conservation, CPS Energy

### ERCOT, CPS Energy urge residents, businesses to conserve energy Wednesday amid sizzling heat

Conservation efforts urged between 2-9 p.m.

CPS Energy @cpsenergy · Jul 13  
 (2:50 PM) Debido a que el clima extremadamente caluroso continúa generando una demanda de energía récord en todo #Texas, @ERCOT\_ISO solicita la conservación voluntaria en todo el estado.



The Dallas Morning News

### ERCOT CEO says Texans helped keep state electricity grid from brink Monday

Philip Jankowski, The Dallas Morning News · 23 hrs ago

**TEXANS CUTS BACK ON NEARLY 500 MW**  
 ERCOT / JULY 11

THE ORIGINAL MORE CONCERNS OVER TEXAS POWER GRID, AS TEMPERATURES CONTINUE TO RISE

**ENOUGH TO POWER ABOUT 17,000 HOMES FOR A DAY**  
 U.S. EIA / NBC NEWS

THE ORIGINAL MORE CONCERNS OVER TEXAS POWER GRID, AS TEMPERATURES CONTINUE TO RISE

**RUDY GARZA**  
 INTERIM PRESIDENT AND CEO OF CPS ENERGY

# CONSERVATION / DEMAND RESPONSE EFFORTS



## ERCOT Issues Conservation Appeal to Texans and Texas Businesses

Appeal Effective Monday, July 11, 2022

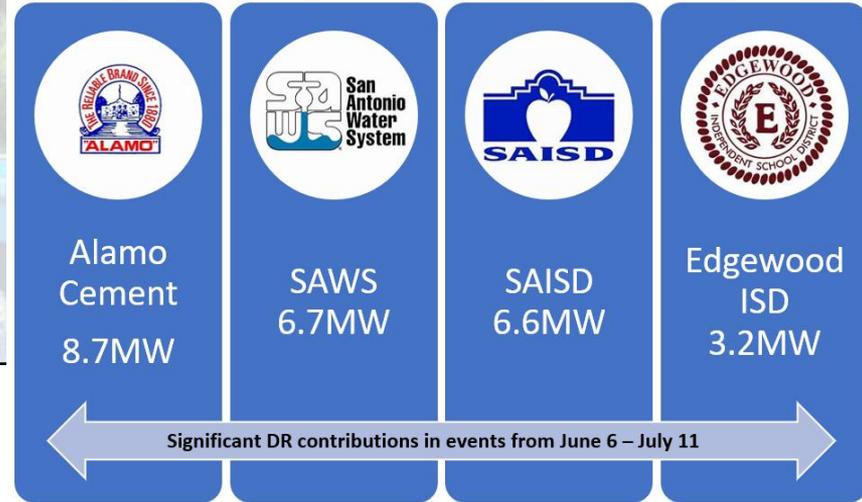
**AUSTIN, TX**, July 10, 2022 – With extreme hot weather driving record power demand across Texas, the Electric Reliability Council of Texas (ERCOT) is issuing a Conservation Appeal, asking Texans and Texas businesses to voluntarily conserve electricity, Monday, July 11 between 2-8 p.m. ERCOT also issued a Watch for a this time, no

### Demand Response

### Performance Summary

Monday, July 11, 2022

DR Program	Contract kW	DR kW	Ratio
<b>Total</b>	<b>97,739.00</b>	<b>105,748.19</b>	<b>108.19%</b>



**Our commercial & industrial customers answered the call for conservation – & exceeded expectations!**

# MONTHLY PERFORMANCE UPDATE

## TIER 1 METRICS AS OF JUNE 30, 2022

Metric Name	Business Unit	Measure Frequency	Unit	Target Indicator	Historical Actuals		Current Year			Year-End Forecast	Latest Estimate
					FY 2021 CY 2020	FY 2022 CY 2021	YTD Target	YTD Actual	Year-End Target		
Enterprise Readiness – Executives	Administration	annually	%	↑	88	83	75	59	75	On Track	59
Enterprise Recordable Incident Rate - (RIR)	Administration	monthly	#	↓	1.31	1.68	1.41	1.63	1.41	At Risk	1.58
Employee Engagement – Enterprise	Administration	annually	#	↑	4.10	3.99	N/A	N/A	4.04	On Track	N/A
Critical IT System Availability	Business & Technology Excellence (BTE)	monthly	%	↑	99.8	99.9	99.9	99.9	99.5	On Track	99.9
Customer Satisfaction – Residential <sup>1</sup>	Customer Strategy	quarterly	#	↑	83.2	78.9	79.0	77.2	79.0	At Risk	77.9
System Average Interruption Duration Index (SAIDI) <sup>1</sup>	Energy Delivery Services	monthly	#	↓	56.85	67.68	29.58	27.07	63.70	On Track	61.19
System Average Interruption Frequency Index (SAIFI) <sup>1</sup>	Energy Delivery Services	monthly	#	↓	0.93	1.01	0.46	0.42	0.98	On Track	0.94
Portfolio Commercial Availability <sup>1</sup>	Energy Supply	monthly	%	↑	93.9	77.1	88.9	85.9	88.9	At Risk	79.6
Adjusted Debt Service Coverage	Financial Services	monthly	#	↑	1.59	1.66	1.50	1.60	1.79	On Track	1.87
Capital Budget <sup>2</sup>	Financial Services	monthly	\$	↓	630.8	689.5	314.0	283.7	832.9	On Track	785.3
Days Cash on Hand	Financial Services	monthly	#	↑	209	182	145	118	170	On Track	169
Enterprise Senior Lien Bond Ratings <sup>3</sup>	Financial Services	monthly	#	=	1	0	1	1	1	On Track	1
O&M Budget	Financial Services	monthly	\$	↓	654.9	618.5	285.3	283.9	729.7	On Track	733.1
Gas System Growth	Gas Solutions	monthly	%	↑	2.33	1.97	0.77	0.77	1.85	On Track	1.85
Environmental Compliance Issues - NOE & NOV (Category A & B) Enterprise	Legal & General Counsel	monthly	#	↓	1	0	0	0	0	On Track	0

The PCA Metric will be discussed later by Benny Ethridge, EVP Energy Supply.

Tier	Unrecoverable		At Risk		On Track		Achieved		Total Metrics
1	0	0%	3	20.0%	12	80.0%	0	0%	15

### FY2023 OUTLIER SUMMARY-

Tier 1	Unrecoverable	N/A
	At Risk	Customer Satisfaction - Residential
	At Risk	Enterprise Recordable Incident Rate - (RIR)
	At Risk	Portfolio Commercial Availability - (PCA)

# EMPLOYEE RECOGNITION – TEXAS LINEMAN'S RODEO TEAM



Faustino Sanchez, Hector Varela, Bryan Mills, Kyle Roberts, Matthew Crisp, Clint Tieken, Jason Gallo, David Garcia, Hagen Brown, Louis Zamora, Mitchell McDonald, Johnny Garcia, Robert Doege, Robin Bendele, Joseph Doege, Larry Aguayo, Stephen James, Clayton Kloesel, Robert Webb, Kenny Byrom, Bo Green, Travis Wiatrek, Gilbert Brown, & Richard Medina

# **EMPLOYEE RECOGNITION –** **TEXAS LINEMAN'S RODEO TEAM**



**Overall Journeyman**  
**4th Place – Kenny Byrom, Bo Green,**  
**Matt Crisp**

**Overall Journeyman Municipal**  
**1st Place – Kenny Byrom, Bo Green,**  
**Matt Crisp**  
**3rd Place – Jacob Hubble, Alfred**  
**Duque, Robert Webb**

**Journeyman Mystery Event #1**  
**3rd Place – Kenny Byrom, Bo Green,**  
**Matt Crisp**

**Journeyman Mystery Event #2**  
**2nd Place – Kenny Byrom, Bo Green,**  
**Matt Crisp**

**Overall Apprentice**  
**2nd Place – Clayton Kloesel**

**Hurtman Rescue**  
**1st – Kyle Roberts**

**Apprentice Mystery Event #1**  
**2nd – Clayton Kloesel**

**Apprentice Mystery Event #2**  
**2nd – Kyle Roberts**  
**3rd – Stephen James**

**Apprentice Written Test**  
**2nd – Clayton Kloesel**

**BBQ Team – Chicken**  
**3rd – Hector Varela, Robert Doege, Joseph**  
**Doege, Gabe Rodriguez**

# STAY INVOLVED & CONNECTED



## Board of Trustees' Meetings

- Meetings are typically held at 1:00 pm on the last Monday of every month

## Rate Advisory Committee (RAC)

- [cpsenergy.com/rac](https://cpsenergy.com/rac)

## Customer Assistance Programs

- [cpsenergy.com/assistance](https://cpsenergy.com/assistance)

## Rate Information & Bill Estimator

- [cpsenergy.com/newrates](https://cpsenergy.com/newrates)

## Utility Assistance Fairs, ARPA Events, & more

- [cpsenergy.com/events](https://cpsenergy.com/events)

## Social Media



**To receive communications & alerts via text, phone, or email, make sure to update your information using Manage My Account or call 210-353-2222.**



***Thank You***

